

Woodtech Limited Warranty

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Doors manufactured by Woodtech Trading are warranted for a period of two years for painted doors and lifetime for interior doors from the date of shipment. Any door that becomes defective in accordance with this published warranty will be repaired or replaced. If repair or replacement is not practical, Woodtech Trading will refund the full, original purchase price of the door. This warranty does not cover refinishing or rehanging costs of the replacement door. If exterior doors are not painted, do not have an overhang and/or are exposed to direct sunlight, warranty is limited to craftsmanship and quality of construction.

There are no warranties that extend beyond the foregoing and the manufacturer's responsibility under this warranty as stated herein. Woodtech shall not be liable for incidental or consequential damages arising from the manufacture, use, or sale of these goods, nor for any amount in excess of the manufacturer's price for goods provided at the time of sale.

The purchaser must give written notice of any claim to Woodtech within 30 days after receipt of doors. Woodtech must be given reasonable opportunity to investigate the reported defect before initiating corrective measures.

Maintenance

To insure coverage under this warranty, maintain the following as required:

1. The finish on all door surfaces.
2. Any required adjustments of hardware including fasteners.

Tolerances

1. Size tolerance: thickness +/- 1/16", +/- 1/16" length, width +/- 1/32".
2. Squareness tolerance diagonal measurement will not exceed 1/8"
3. Factory hardware preparation tolerances +/- 1/32" for hinge, lock, and strike preps.
4. Warp will not be considered a defect unless it exceeds 1/4" in the plane of the door itself. For doors 1-3/4" or thicker, warp will not exceed 1/4" in doors 3/6 x 7/0 or smaller, nor will it exceed in any 3/6 x 7/0 section of larger doors. For doors less than 1-3/4" thick, warp will not exceed 1/4" in doors 3/0 x 7/0 or smaller. Warp is measured by placing a straightedge on the concave face and determining the maximum distance from straightedge to door face.

Storage and Handling

1. Store doors flat on a level surface in a dry, well-ventilated building.
2. Cover doors to keep clean and avoid discoloration with an opaque covering which does not allow light to penetrate. Covering must allow air circulation.
3. Do not subject doors to extremes of heat and/or humidity. Relative humidity should not be less than 30% and not exceed 60%. All doors should be conditioned to average prevailing relative humidity before hanging.
4. Handle doors with clean gloves and do not drag doors across one another or across other surfaces.

Finishing Instructions

1. Before finishing remove all handling marks, effects of exposure to moisture, and raised grain by block sanding thoroughly with 180 grit sandpaper.
2. Immediately after fitting and sanding, and before hanging, seal the entire door on all six sides with two coats of a good quality paint, varnish or lacquer.

3. Do not use water-based finishes or combination sealer/stains.
4. When finishing the joints where the wood parts or glass come together, insure that enough paint or sealer is put on to form a bridged film across voids. This will minimize moisture penetration through these joints.
5. Use a flat or satin finish, high gloss finishes are not recommended.

Exclusions

This warranty does not cover:

1. 45-minute, 60-minute & 90-minute fire rated doors. Warranty for such doors will be 2 years interior only.
2. Natural variations in the color or texture of wood.
3. Normal wear and tear, including wear-through of the finish or deterioration for reasons other than material and workmanship of the door itself.
4. Stained, or clear finished doors at exterior locations.
5. Shrinkage, swelling, small checks and surface imperfections that may appear over time due to exposure to severe climate conditions.
6. Any condition arising from the Buyer's neglect or failure to properly maintain the door.
7. Any leakage around glazed portion of any door not glazed by Woodtech.
8. Doors with different species or finishes on either side.
9. Doors altered by others for size by re-railing or re-stiling.
10. Telegraphing or checking at exterior doors.
11. Failure at exterior doors associated with inadequate overhead protection from the elements.

NOTE: Action on any claim for warp or telegraphing defects may be deferred at the option of the manufacturer for a period not to exceed 12 months to permit conditioning of the doors to the local climate.

Woodtech Jambs

Jambs manufactured by Woodtech are warranted for the life of the building on interior openings and for two years on exterior openings from the date of shipment. Any frame that becomes defective in accordance with the published warranty will be repaired or replaced. If repair or replacement is not practical, Woodtech will refund the full purchase price of the jamb. Upon receipt of the jambs by the customer, they will be subject to the conditions specified for doors as stated herein.